

Carle in the Community

A powerful impact.

As the region's trusted healthcare provider, serving and improving the health of our community members is central to everything we do at Carle. Our commitment to the community reflects our mission to serve by delivering world-class care, conducting impactful medical research and training the providers and caregivers of tomorrow.

As part of our dedication to improving the health of the people we serve, we are constantly collaborating with other providers, research and teaching organizations, community organizations and policymakers to expand access to programs and resources that address issues that impact the health and well-being of our community members.

DEFINING COMMUNITY BENEFIT

Community benefit has many components, including charitable activities of the not-for-profit Carle Foundation Hospital, Carle Physician Group and other Carle entities.



Charity Care
Care that is provided at no cost to our patients, regardless of their ability to pay



Donations
Charitable donations and in-kind gifts to community partners



Community Health
Programming support within the community



Medicare/Medicaid Unpaid Costs
Unreimbursed care provided to patients covered by Medicare and Medicaid

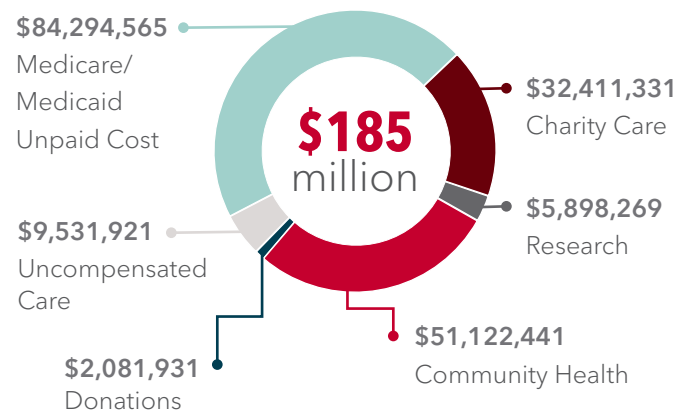


Research
Costs associated with Carle's clinical research program



Uncompensated Care
Care for which Carle received no payment

SERVICES, DONATIONS AND SUPPORT TO OUR COMMUNITIES IN 2017



\$32.4 million in free or discounted care to our patients

34,500 +
Patients who received free or discounted care

100 +
Donations to community organizations

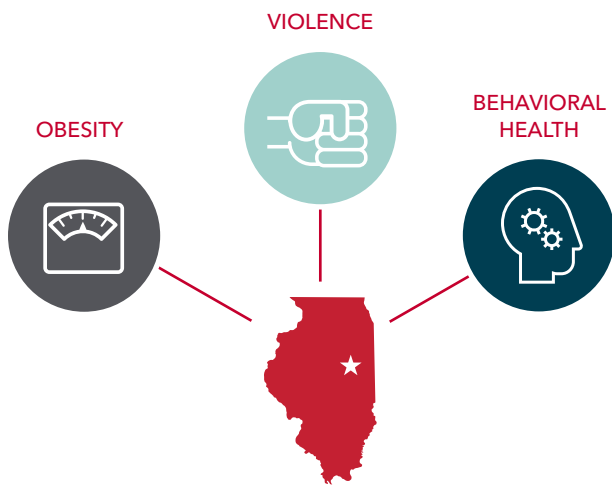
OUR COMMITMENT IN ACTION

Through our Healthy Beginnings initiative, Carle is working closely with our community partners to address the root causes of health concerns facing our community. Together, we are building a culture of health and creating opportunities for families to be prosperous and live their healthiest life, regardless of life circumstances. Services include child and family education, employment opportunities, healthy food access, at-home nursing visits to provide care and support for pregnant moms and their families and more. In 2017, Carle committed 2,000 hours and more than \$400,000 of in-kind support for planning and development to address these vital needs.



COMMUNITY BENEFIT FOCUS

Working with industry peers and partners, we continually evaluate the needs of people and communities we serve. Using this information, we developed a comprehensive plan to not only guide our efforts, but make the greatest difference in the health and wellness of our communities. The three key health issues most impacting our region are:



With the help of our partners, our community programs are advancing healthcare services for the under- and uninsured, addressing the addiction epidemic in our region, encouraging healthy habits and supporting victims of domestic violence, sexual assault and child abuse.

Driven by our mission and vision, Carle is committed to going above and beyond to ensure patients and community members have access to the care and resources they need to meet their unique needs.

CHARITY CARE

As a dedicated community partner, Carle cares for people regardless of their ability to pay. We are committed to ensuring all our patients receive the care they need, while remaining responsible stewards of our resources. As healthcare evolves, regulations shift and reimbursements change, we must remain vigilant to fulfilling this mission.

Year	Individuals who received free or discounted care	Charity care at cost	Annual community benefit
2017	34,563	\$32,411,332	\$185,340,458
2016	33,335	\$30,181,091	\$146,088,832
2015	33,972	\$30,628,548	\$140,700,632
2014	31,608	\$38,948,569	\$118,801,368
2013	27,382	\$44,306,073	\$142,377,828

For more information, or to view an online version of this community benefit report, please visit carle.org/impact or email publicrelations@carle.com